People Matter Survey



Have your say

Office of the Victorian Government Architect 2024 people matter survey results report





People matter survey

Overview

Report overview

Privacy and

anonymity Survey's theoretical

framework

group

Your comparator

Your response rate

About your report

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay, inclusion

Work-related stress

Work-related stress

Workgroup climate

Scorecard:

Scorecard:

Satisfaction

levels

causes Intention to stay

deliverv

Innovation

• Safe to speak up

Engagement

Scorecard: emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullving

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- Sexual harassment comparator
- Discrimination Violence and aaaression
- Biggest positive
 - difference from your
- Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

Have your say

2024

Detailed results

Senior leadership

 Senior leadership questions

Organisational

climate

- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

- factors
- Scorecard Scorecard • Quality service Manager leadership
 - Manager support Workload
- Workgroup support Learning and
 - development
 - Job enrichment
 - Meaninaful work

Job and manager

Flexible working

- Scorecard
- Responsiveness

Public sector values

- Integrity
- Impartiality
 - Accountability
 - Respect
 - Leadership
 - Human rights
- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Topical questions







About your report

The results in this report help your organisation build a positive workplace culture with integrity that live the public sector values.

Report contents

The visual on the right shows you what sections we've included in this report for your organisation's survey results.

Comparing data in this report

Your organisation took part in the survey in 2023 and 2022.

This means you'll be able to compare about 95% of this year's survey with your previous results.

Rounding of percentages

In this report, we round numbers up or down to their nearest whole percentage. This means some percentages may not add up to 100%.

Survey questions and definitions

Download Survey questions: Survey questions: People matter survey 2024 (DOCX, 83 pages) to see how we asked questions and defined concepts in the 2024 survey.

Result summary

People outcomes

- Scorecard:
 - engagement indexEngagement
 - Scorecard:
 - satisfaction, stress,
 - intention to stay,
 - inclusion
 - Satisfaction
 - Work-related stress
 levels
 - Work-related stress
 causes
 - Intention to stay

Key differences

- Inclusion
- Scorecard: emotional Lowe
 - effects of work
- Scorecard:
- negative behaviourBullving
- Sexual harassment
- Discrimination
 - Violence and aggression

- Lowest scoring
- Most improved
- Most declined

Highest scoring

- Biggest positive
- difference from your comparator
- Biggest negative
 difference from w
 - difference from your comparator

- **Taking action**
- Taking action questions

Detailed results

Overview

Report overview

About your report

Survey's theoretical

Your comparator

• Your response rate

Privacy and

anonymity

framework

group

Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions
 Senior leadership questions 	 Scorecard Quality service delivery 	 Scorecard Manager leadership Manager support 	ScorecardResponsivenessIntegrity	Questions on topical issues including understanding the
Organisational climate	 InnovationWorkgroup supportSafe to speak up	WorkloadLearning and development	ImpartialityAccountabilityRespect	charter of human right and providing frank and impartial advice
 Scorecard Organisational integrity Collaboration Safety climate 		Job enrichmentMeaningful workFlexible working	LeadershipHuman rights	





Privacy and anonymity

To protect you, we:

- use an anonymous survey link and everyone in your organisation receives the same survey link
- de-identify all survey response data provided to your organisation
- don't collect your name, date of birth or employee ID
- don't release employee experience results when fewer than 10 people in a work group have responded to the survey
- don't release employee experience results for demographic groups where organisations have fewer than 30 responses in total
- don't link the free-text comment reporting to any other survey information

Read more in our privacy policy.



Survey's theoretical framework

What this is

The framework provides an overview of the workplace factors and outcomes that the survey measures.

Why this is important

Based on theory and research, the framework focuses on core themes that help guide organisations in creating better workplaces.

We developed the framework in consultation with stakeholders from the public sector and Deakin University.

Our public sector values

The public sector values inform the professional and ethical conduct of everyone who works in the public sector.

As such, these values underpin the theoretical framework of the survey.

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

Senior leadership	Organisation climate	Workgroup climate	Job and manager	Outcomes
 Lead the organisation Set the culture Lead by example Actions influence outcomes 	 Organisational integrity Collaboration Safety climate 	 Quality service delivery Innovation Workgroup support Safe to speak up 	 Manager leadership Manager support Workload Learning and development Job enrichment Meaningful work 	 Engagement Satisfaction Wellbeing - work-related stress Wellbeing - job related affect Intention to stay Acting on negative

Flexible working

- Acting on negative behaviours
- Inclusion

The public sector values that underpin the framework and all public sector organisations



Responsiveness







Integrity





Respect



Leadership





Human Rights





Your comparator group

What this is

This is a list of similar organisations to yours.

We try to make sure they're in the same industry your organisation is in. Some organisations may not have taken part in the survey previously. This means your comparator group may be different to previous years.

How we use this in your report

In this report, we compare your organisation's survey results to your comparator group's results.

This is so you can compare how your organisation is doing in your industry or to similar organisations.

We refer to your comparator group in this report as 'comparator'.

Cenitex

Commission for Children and Young People

Emergency Services Superannuation Board

Essential Services Commission

Family Violence Prevention Agency

Game Management Authority

Independent Broad-based Anticorruption Commission

Infrastructure Victoria

Labour Hire Licensing Authority

Mental Health and Wellbeing Commission

Office of Public Prosecutions

Office of the Chief Parliamentary Counsel Office of the Governor Victoria

Office of the Legal Services Commissioner

Office of the Ombudsman Victoria

Office of the Victorian Electoral Commissioner

Office of the Victorian Information Commissioner

Office of the Victorian Inspectorate

Portable Long Service Authority

Public Record Office Victoria

Safe Transport Victoria

Safer Care Victoria

Service Victoria

Suburban Rail Loop Authority

VicGrid

Victorian Auditor-General's Office

Victorian Disability Worker Commission

Victorian Equal Opportunity and Human Rights Commission

Victorian Fisheries Authority

Victorian Gambling and Casino Control Commission

Victorian Government Solicitor's Office

Victorian Public Sector Commission

Victorian Skills Authority

Wage Inspectorate Victoria



Your response rate

What this is

This is how many staff in your organisation did the survey in 2024.

Why this is important

The higher the response rate, the more your results will reflect how staff feel. If less than 100 completed the survey, consider how much one person could change your results.

For example, if only 25 people did the survey, 1 person would account for 4% of any result.

In this example, if your survey result and comparator group result or previous survey result are within 4% of each other, there is very little difference in the results.

How to read this

The number in the brackets () shows how many staff completed the survey this year.

2023		2024
94% (15)		75% (12)
Comparator Public Sector	70% 42%	Comparator Public Sector

69%

65%



People matter survey

2024

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and
- anonymity Survey's theoretical
- framework Your comparator group
- Your response rate

- **People outcomes**
- Scorecard: engagement index
- Engagement
- Scorecard:
 - satisfaction, stress, intention to stay,
 - inclusion
 - Satisfaction
 - Work-related stress levels
 - Work-related stress
 - causes

Scorecard

deliverv

Innovation

• Quality service

Workgroup support

Intention to stay

Workgroup climate

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- **Biggest** positive difference from your comparator
- **Biggest negative** difference from your

comparator

- **Taking action**
- Taking action
- questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational

- climate
- Scorecard
- Organisational integrity
- Safe to speak up
- Collaboration
- Safety climate

factors

Job and manager

- - Responsiveness

- Scorecard

Public sector values

- Integrity
- Impartiality
- Accountability
- Respect
- Leadership
- Human rights
- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Topical questions





8

Scorecard

- Manager leadership
- Manager support
- development
- Job enrichment
- Flexible working



 Workload Learning and

Inclusion

Scorecard:

Bullving

Scorecard: emotional

negative behaviour

Sexual harassment

Discrimination

Violence and

agaression

effects of work

- Meaninaful work

Your employee engagement index

What is this

Engaged employees are committed to their organisation's goals and values, and motivated to contribute to organisational success.

The employee engagement index is a score out of 100. It is a weighting of all engagement question responses.

The weightings for each engagement response are:

- strongly agree is 100 points
- agree is 75 points
- neither agree nor disagree is 50 points
- disagree is 25 points
- strongly disagree is 0 points

Why this is important

High engagement may lead to greater satisfaction and lower absences, turnover and workplace stress.

2023		2024
86		87
Comparator	71	Comparator
Public Sector	68	Public Sector

70



Engagement question results 1 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 87.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

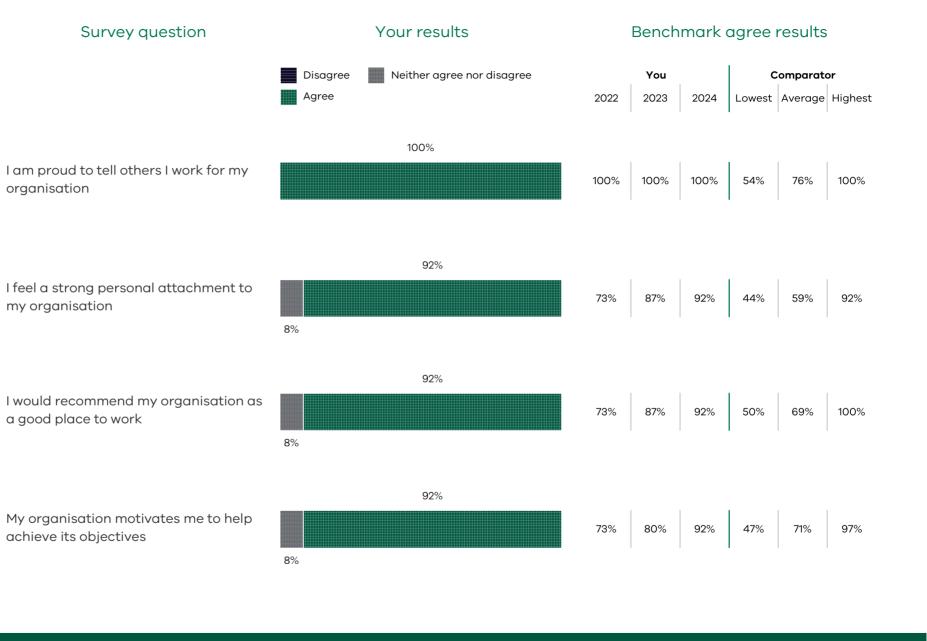
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'I am proud to tell others I work for my organisation'.





Engagement question results 2 of 2

What is this

This is the overall sense of pride, attachment, inspiration, motivation and advocacy your employees have for your organisation.

Your group's engagement index

Your 2024 index is 87.

Why this is important

High engagement drives greater productivity, employee wellbeing and lower absences, turnover and workplace stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'My organisation inspires me to do the best in my job'.



17%





Scorecard: satisfaction, stress, intention to stay, inclusion

What is this

This scorecard provides overall results for satisfaction, high to severe work-related stress, intention to stay and inclusion. There are more people outcomes scorecards throughout this report.

Why this is important

This page shows which outcomes are performing well and which outcomes you can look to improve.

How to read this

Each label represents a group of questions in the survey about people outcomes. Each result is the overall percentage of positive responses for your organisation,

comparator and public sector.

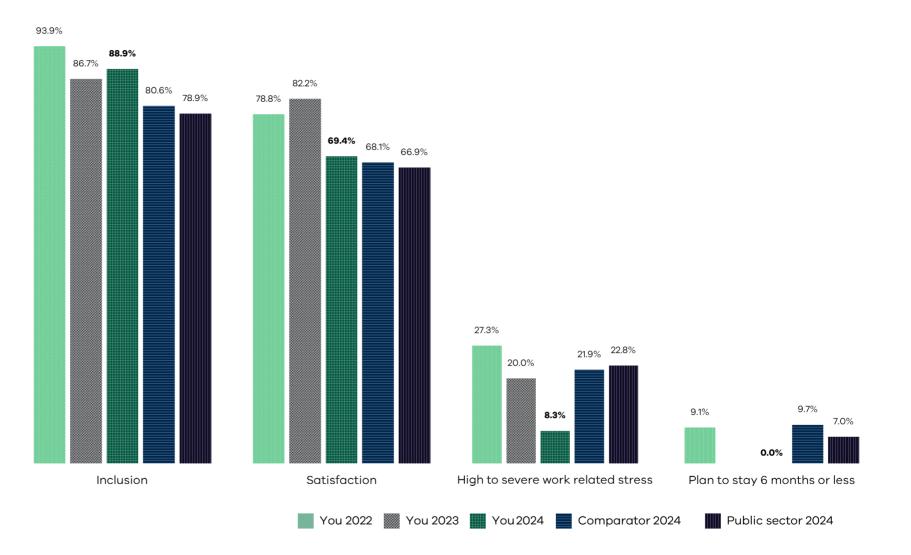
Example

In 2024:

• 88.9% of your staff who did the survey responded positively to questions about Inclusion.

Compared to:

• 80.6% of staff in your comparator group and 78.9% of staff across the public sector.









Satisfaction question results

What is this

This is how satisfied staff are with their iobs, work-life balance and career development.

Why this is important

High satisfaction may lead to improved engagement, performance and lower absences and turnover.

How to read this

Under 'Your results' see results for each question in descending order by most satisfied.

'Satisfied' combines responses for satisfied and very satisfied and 'Dissatisfied' combines responses for dissatisfied and very dissatisfied.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey were satisfied or very satisfied with 'Considering everything, how satisfied are you with your current job'.

Survey question Neither satisfied nor Dissatisfied You Comparator dissatisfied Satisfied Lowest Average Highest 2022 2023 2024 8% 83% Considering everything, how satisfied 83% 91% 87% 58% 73% 97% are you with your current job 8% 75% How satisfied are you with the work/life 55% 91% 87% 75% 76% 96% balance in your current job 25% 17% 50% How satisfied are you with your career 55% 73% 50% 46% 56% 84% development within your current organisation 33%

Your results



Benchmark satisfied results



Work-related stress levels

What is this

This is the level of stress experienced by employees in response to work-related factors.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In this survey we asked staff to tell us their stress level.

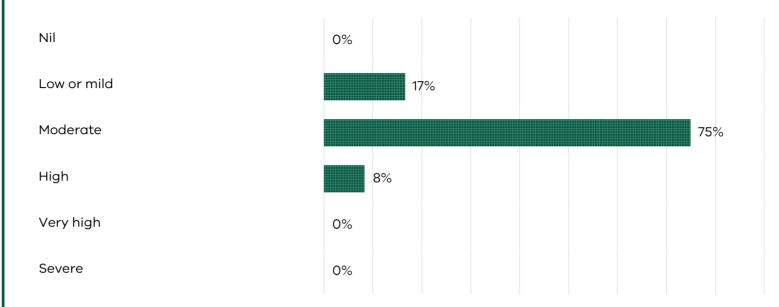
The graph at the top shows how staff in your group rated their current levels of work-related stress.

The numbers below show the percentage of staff in your group who said they experienced high to severe stress in 2024 compared to 2023, your comparator and the public sector.

Example

8% of your staff who did the survey said they had high to severe stress in 2024. This is compared to 22% of staff in your comparator group and 23% of staff across the public sector.

How would you rate your current level of work-related stress? (You 2024)



Reported levels of high to severe stress

_

2023		2024	
20%		8%	
Comparator Public Sector	25% 24%	Comparator Public Sector	22% 23%





Work-related stress causes

What is this

This is the main work-related causes of stress reported by staff.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

In the survey, we ask staff to tell us if they have experienced mild to severe stress at work, as shown in the visual above the table.

If they answer yes, we ask them to tell us what caused the stress. They can select more than one cause.

In descending order, the table shows the top 10 causes.

Example

100% of your staff who did the survey said they experienced mild to severe stress. Of that 100%, 67% said the top reason was 'Organisation or workplace change'.

Of those that experienced work related stress it was from	You 2023	You 2024	Comparator 2024	Public sector 2024
Organisation or workplace change	18%	67%	13%	15%
Job security	45%	58%	8%	10%
Workload	45%	42%	46%	47%
Other	18%	42%	11%	13%
Time pressure	27%	33%	45%	42%
Work that doesn't match my skills or experience	18%	8%	8%	6%



15

100%

12

Experienced some work-related stress

Did not experience some work-related stress

Work-related stress

What is this

This is how manageable your staff feels their stress at your organisation.

н.

Why this is important

Stress can negatively affect peoples health and wellbeing as well as their performance and behaviour.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey said the amount of stress in their job was manageable.

Survey question	Your results		Benchmark agree results					
	Disagree Neither agree nor disagree		You			Comparat		
	Don't know Agree	2022	2023	2024	Lowest	Average	Highest	
	100%							
 ne amount of stress in my job is anageable		Not asked	Not asked	100%	49%	69%	90%	

Victorian Public Sector Commission



Intention to stay

What is this

This is what your staff intend to do with their careers in the near future.

Why this is important

In the public sector, we want to attract, keep, motivate and engage staff.

How to read this

In the survey, we ask staff to tell us how long they intend to work at their organisation.

Example

25% of your group who did the survey said they intended to work for your organisation for Over 6 months and up to 1 year.

Employees plan to work at your organisation for	You 2023	You 2024	Comparator 2024	Public sector 2024
Over 6 months and up to 1 year	7%	25%	13%	10%
Over 1 year and up to 3 years	20%	17%	31%	25%
Over 3 years and up to 5 years	40%	25%	17%	16%
Over 5 years	33%	33%	30%	42%





Intention to stay factors

What is this

These factors influence your employee's decision to stay working in the VPS the most.

Why this is important

Knowing what influences your employees decision to stay working in the VPS helps you understand their motivations and what's important to them.

How to read this

In the survey, we ask employees to tell us what factors influence their decision to stay working in the VPS.

The table shows the top 10 factors in order of influence for your employees. We've also included the results from your comparator and the VPS.

Example

75% of respondents said 'Service to the Victorian public' influenced their decision the most.

Which factors most influence your decision to stay working in the VPS?	You 2024	Comparator 2024	VPS 2024
Service to the Victorian public	75%	42%	40%
Workplace relationships with colleagues	67%	52%	53%
Type/nature of work (e.g. interesting, challenging, specialised, autonomous)	67%	58%	56%
Remuneration (e.g. salary, superannuation)	50%	52%	55%
Non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	50%	64%	62%
Location of work	42%	33%	39%
Belief in the purpose and objectives of the VPS	42%	31%	30%
Professional development (e.g. learning new skills or developing current skills)	33%	30%	28%
Job security	25%	53%	53%
Career progression opportunities	17%	25%	25%





People matter survey | results

People outcomes Inclusion question results

What is this

This is how many staff experience that they belong, and can be themselves, at work.

Why this is important

When people feel like they belong, they can bring their true selves and lived experience to their work and workplace. This leads to increased productivity, wellbeing and better outcomes for the community.

How to read this

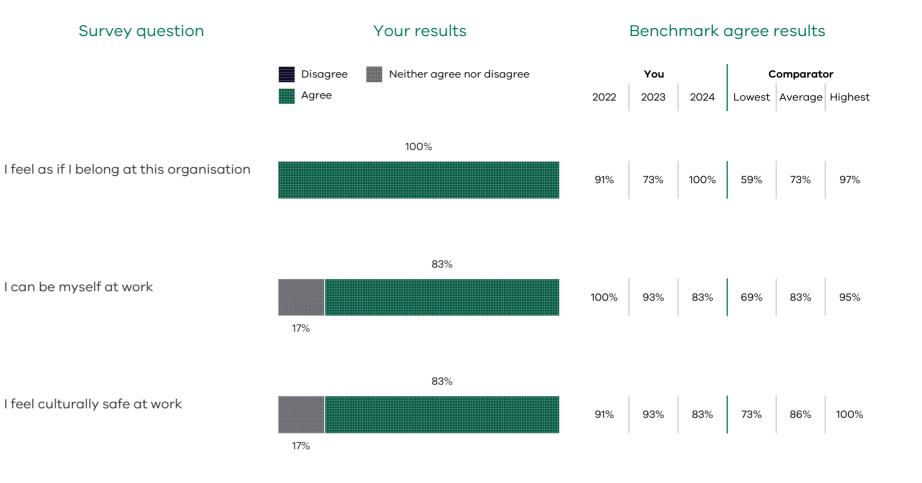
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'I feel as if I belong at this organisation'.





Inclusion - Barriers to success

What is this

This is a list of things that staff felt were barriers to their success at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to select from a list, any barriers they have experienced and believe to have hindered their success at work. They can select more than one option.

Why there are no further details

We've not published the results for individual response options. We do this to protect participant anonymity.

Staff who experienced one or more barriers to success at work







Inclusion - Witnessed barriers to success

What is this

This is a list of things that staff witnessed were barriers to their success of other employees at work.

Why this is important

These results can show areas of focus for improvement to enable employee success in the workplace.

How to read this

In the survey, we ask staff to choose from a list, any barriers that they may have witnessed that hinder the success of other employees at work. They can select more than one option.

Why there are no further details

We've not published the results for individual response options. We do this to protect participant anonymity. Staff who witnessed one or more barriers to success at work







Scorecard: emotional effects of work

What is this

This is the level of positive and negative feelings experienced by staff in the 3 months before the survey.

Why this is important

Positive feelings can lead to higher wellbeing and job satisfaction and a lower chance of burnout.

How to read this

Each label represents a question in the survey about emotional effects of work. Each result is the percentage of staff who said they often, very often or always felt happy, enthusiastic, worried or miserable in the past 3 months.

You can compare these with your comparator group and the public sector.

Example

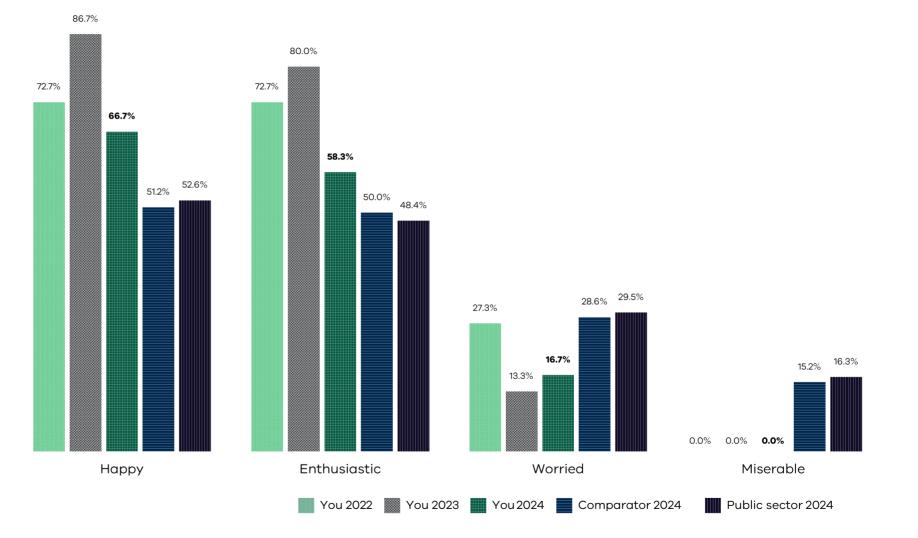
In 2024:

• 66.7% of your staff who did the survey said work made them feel happy.

Compared to:

• 51.2% of staff in your comparator group and 52.6% of staff across the public sector.

Thinking about the last three months, how often has work made you feel ...







Scorecard: negative behaviours

What is this

This is how many staff have experienced negative behaviours at work in the past 12 months.

Why this is important

Negative behaviours can be detrimental to health and wellbeing as well as performance and behaviour.

How to read this

Each label represents a question in the survey about negative behaviour. Each result is the percentage of staff who said they experienced bullying, sexual harassment, discrimination or violence and aggression in the past 12 months.

You can compare these with your comparator group and the public sector.

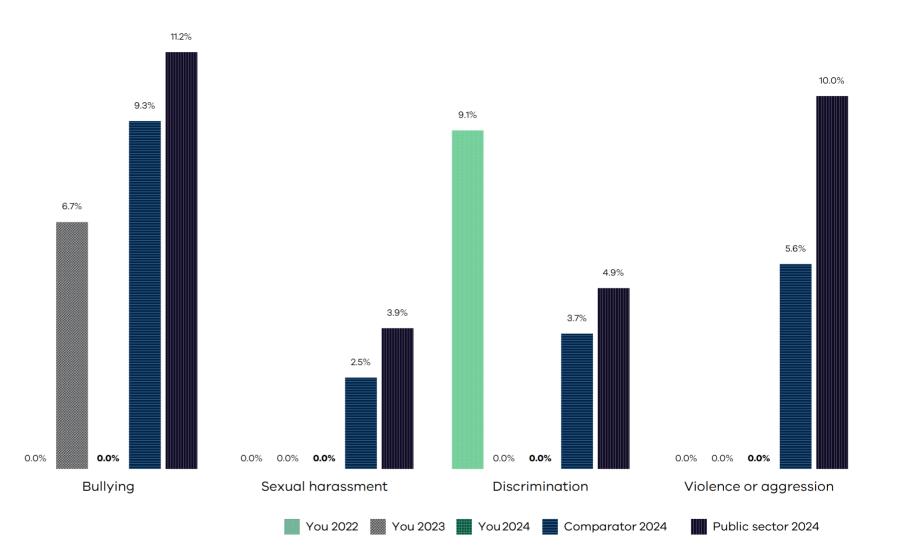
Example

In 2024:

 0.0% of your staff who did the survey stated they experienced 'Bullying' in the last 12 months.

Compared to:

• 9.3% of staff in your comparator group and 11.2% of staff across the public sector.





Bullying

What is this

This is repeated unreasonable behaviour directed at an employee that creates a risk to their health and safety.

Why this is important

Bullying can have an immediate and longterm negative impact on those involved, including those who witness bullying.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced bullying.

We do this to protect the respondents.





Sexual harassment

What is this

This is non-consensual or unwelcome sexual behaviour that could cause an employee to feel offended, humiliated or intimidated.

Why this is important

Sexual harassment can have an immediate and long-term negative impact on those involved, including those who witness sexual harassment.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced sexual harassment. We do this to protect the respondents.





Discrimination

What is this

Discrimination is when a person treats, or proposes to treat, a person unfavourably because of their personal characteristics, such as their age or gender, or other attributes.

Why this is important

Staff expect to have a safe and inclusive working environment to work in that is free of discrimination.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced discrimination. We do this to protect the respondents.



Violence and aggression

What is this

This is when staff are abused, threatened or assaulted in a situation related to their work.

Why this is important

Violence and aggression can have an immediate and long-term negative impact on those involved, including those who witness violence and aggression.

Why there is no data here

We've not published the results for this section because less than 10 people said they experienced violence or aggression. We do this to protect the respondents.





Negative behaviour

Witnessing negative behaviours

What is this

This is where staff witnessed people acting in a negative way against a colleague.

Why this is important

Witnessing negative behaviour can still have a negative impact on the person, as it does on the victim.

How to read this

In the survey, we asked staff to tell us if they'd witnessed any negative behaviour at work.

They could tell us with one or more answers if they witnessed negative behaviour and what type they witnessed.

In descending order, the table shows the answers.

Example

0% of your staff who did the survey said they witnessed some negative behaviour at work.

100% said 'No, I have not witnessed any of the situations above'.

Have you witnessed any negative behaviour at months?

behaviour at work in the last 12 months?		12 100%			
Witnessed some negative be	ehaviour	Did not	witness some neg	ative behaviour	
During the last 12 months in your current organisation, have you witnessed any of the following negative behaviours at work?	You 2023	You 2024	Comparator 2024	Public sector 2024	
No, I have not witnessed any of the situations above	93%	100%	84%	81%	





People matter survey

2024

Have your say

Overview

Result summary

Report overview

- **People outcomes**
- About your report
- Privacy and anonymity • Survey's theoretical
- framework
- Your comparator group
- Your response rate

- Inclusion
- Scorecard: engagement index
- Engagement
- Scorecard: satisfaction, stress,
 - intention to stay, inclusion
- Satisfaction
- Work-related stress levels
- Work-related stress causes

Workgroup climate

• Quality service

Workgroup support

• Safe to speak up

deliverv

Innovation

Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
- Most declined
- **Biggest** positive difference from your
- comparator **Biggest negative**
- difference from your comparator

- **Taking action**
- Taking action questions

Detailed results

Senior leaders	ship

- Senior leadership Scorecard
- questions
- Organisational
- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

- Job and manager factors

Scorecard: emotional

negative behaviour

Sexual harassment

Discrimination

Violence and

agaression

effects of work

Scorecard:

Bullving

- Responsiveness
- Manager support

- Scorecard

Public sector values

- Integrity
- Impartiality
- Leadership
- Human rights
- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Topical questions



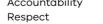


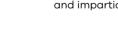
Scorecard Manager leadership

- Workload

 - development
- Job enrichment
- Flexible working
- Learning and

- Meaninaful work
- Accountability Respect





Highest scoring questions

What is this

These are the questions your group had the highest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the highest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Meaningful work', the 'You 2024' column shows 100% of your staff who did the survey agreed with I can make a worthwhile contribution at work'. In the 'Change from 2023' column, you have a 0% change, which is a neutral trend.

Question group	Highest scoring questions	You 2024	Change from 2023	Comparator 2024
Meaningful work	I can make a worthwhile contribution at work	100%	0%	91%
Meaningful work	I achieve something important through my work	100%	+7%	87%
Meaningful work	I get a sense of accomplishment from my work	100%	+7%	82%
Job enrichment	I understand how my job helps my organisation achieve its goals	100%	0%	92%
Job enrichment	I have a say in how I do my work	100%	+7%	80%
Inclusion	I feel as if I belong at this organisation	100%	+27%	73%
Quality service delivery	My workgroup provides high quality advice and services	100%	0%	86%
Topical	I understand how the Code of Conduct for Victorian public sector employees applies to my work	100%	0%	92%
Workgroup support	People in my workgroup work together effectively to get the job done	100%	+13%	86%
Workgroup support	People in my workgroup treat each other with respect	100%	+13%	89%





Lowest scoring questions

What is this

These are the questions your group had the lowest agreement or satisfaction with in 2024.

How to read this

Use this data to see where your group has the lowest agreement or satisfaction with questions from the 2024 survey.

In this table, your score for this year is shown in the 'You 2024' column.

You can also compare your 2024 scores against your 2023 scores and your 2024 comparator group.

Example

On the first row 'Taking action', the 'You 2024' column shows 25% of your staff who did the survey agreed with 'My organisation has made improvements based on the survey results from last year'. In the 'Change from 2023' column, you have a -8% change, which is a negative trend.

Question group	Lowest scoring questions	You 2024	Change from 2023	Comparator 2024
Taking action	My organisation has made improvements based on the survey results from last year	25%	-8%	43%
Learning and development	I am satisfied with the opportunities to progress in my organisation	33%	+7%	47%
Organisational integrity	I believe the promotion processes in my organisation are fair	33%	-13%	47%
Organisational integrity	I have an equal chance at promotion in my organisation	33%	-13%	49%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	33%	-27%	54%
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	33%	-13%	59%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	42%	-25%	57%
Safety climate	All levels of my organisation are involved in the prevention of stress	42%	-5%	54%
Learning and development	My organisation places a high priority on the learning and development of staff	50%	-3%	60%
Satisfaction	How satisfied are you with your career development within your current organisation	50%	-23%	56%





Most improved

What is this

This is where staff feel their group has most improved.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Increase from 2023' column.

When you use this data, focus on the increase instead of individual numbers. This is because the increase from 2023 shows you where the most positive changes are happening in your organisation.

Example

On the first row 'Inclusion', the 'You 2024' column shows 100% of your staff who did the survey agreed with I feel as if I belong at this organisation'.

In the 'Increase from 2023' column, you have a 27% increase, which is a positive trend.

Question group	Most improved from last year	You 2024	Increase from 2023	Comparator 2024
Inclusion	I feel as if I belong at this organisation	100%	+27%	73%
Innovation	My workgroup learns from failures and mistakes	92%	+25%	75%
Manager leadership	My manager demonstrates honesty and integrity	100%	+20%	90%
Organisational integrity	My organisation encourages respectful workplace behaviours	100%	+20%	85%
Workgroup support	People in my workgroup work together effectively to get the job done	100%	+13%	86%
Workgroup support	People in my workgroup treat each other with respect	100%	+13%	89%
Manager leadership	My manager models my organisation's values	100%	+13%	88%
Manager support	My manager provides me with enough support when I need it	100%	+13%	85%
Manager support	My manager listens to what I have to say	100%	+13%	88%
Senior leadership	Senior leaders model my organisation's values	100%	+13%	70%





Most declined

What is this

This is where staff feel their group has most declined.

How to read this

Use this data to see if your organisation has a developing or changing trend. In this table, your trend is shown in the 'Decrease from 2023' column.

When you use this data, focus on the decrease instead of individual numbers. This is because the decrease from 2023 shows you where the most negative changes are happening in your organisation.

Example

On the first row 'Safety climate', the 'You 2024' column shows 33% of your staff who did the survey agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

In the 'Decrease from 2023' column, you have a 27% decrease, which is a negative trend.

Question group	Largest decline from last year	You 2024	Decrease from 2023	Comparator 2024
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	33%	-27%	54%
Workload	The workload I have is appropriate for the job that I do	67%	-27%	63%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	42%	-25%	57%
Satisfaction	How satisfied are you with your career development within your current organisation	50%	-23%	56%
Topical	I am confident that if I requested to go on secondment to support urgent government work, it would be given due consideration	67%	-20%	63%
Job enrichment	I have the authority to do my job effectively	83%	-17%	74%
Taking action	I believe my organisation will make improvements based on the results of this year's survey	50%	-17%	59%
Senior leadership	Senior leaders provide clear strategy and direction	58%	-15%	63%
Manager support	My manager gives me feedback that helps me improve my performance	67%	-13%	77%
Organisational integrity	I believe the promotion processes in my organisation are fair	33%	-13%	47%





Biggest positive difference from comparator

What is this

This is where your staff have agreed more to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest positive difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Engagement', the 'You 2024' column shows 92% of your staff who did the survey agreed with 'I feel a strong personal attachment to my organisation'.

The 'Difference' column, shows that agreement for this question was 32% higher than in your comparator.

Question group	Biggest positive difference from comparator	You 2024	Difference	Comparator 2024
Engagement	I feel a strong personal attachment to my organisation	92%	+32%	59%
Senior leadership	Senior leaders model my organisation's values	100%	+30%	70%
Inclusion	I feel as if I belong at this organisation	100%	+27%	73%
Collaboration	Workgroups across my organisation willingly share information with each other	92%	+27%	65%
Engagement	I am proud to tell others I work for my organisation	100%	+24%	76%
Engagement	I would recommend my organisation as a good place to work	92%	+23%	69%
Manager support	I receive meaningful recognition when I do good work	92%	+22%	70%
Engagement	My organisation motivates me to help achieve its objectives	92%	+21%	71%
Quality service delivery	My workgroup uses its resources well	92%	+21%	71%
Job enrichment	I have a say in how I do my work	100%	+20%	80%





Biggest negative difference from comparator

What is this

This is where your staff have agreed less to a question compared to staff at similar organisations.

How to read this

Use this data to see where your organisation has the biggest negative difference with questions from the 2024 survey compared to your comparator group.

In this table, the difference to your comparator is shown in the 'Difference' column.

Example

On the first row 'Safety climate', the 'You 2024' column shows 33% of your staff who did the survey agreed with 'In my workplace, there is good communication about psychological safety issues that affect me'.

The 'Difference' column, shows that agreement for this question was 26% lower than in your comparator.

Question group	Biggest negative difference from comparator	You 2024	Difference	Comparator 2024
Safety climate	In my workplace, there is good communication about psychological safety issues that affect me	33%	-26%	59%
Safety climate	My organisation has effective procedures in place to support employees who may experience stress	33%	-20%	54%
Taking action	My organisation has made improvements based on the survey results from last year	25%	-18%	43%
Organisational integrity	I have an equal chance at promotion in my organisation	33%	-15%	49%
Safety climate	Senior leaders show support for stress prevention through involvement and commitment	42%	-15%	57%
Learning and development	I am satisfied with the opportunities to progress in my organisation	33%	-14%	47%
Organisational integrity	I believe the promotion processes in my organisation are fair	33%	-14%	47%
Safety climate	All levels of my organisation are involved in the prevention of stress	42%	-12%	54%
Organisational integrity	My organisation takes steps to eliminate bullying, harassment and discrimination	58%	-12%	70%
Manager support	My manager gives me feedback that helps me improve my performance	67%	-11%	77%





People matter survey

2024

Have your say

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay, inclusion

Scorecard:

Scorecard:

Engagement

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate
- Satisfaction Work-related stress levels
 - Work-related stress causes

Workgroup climate

Intention to stay

Key differences

Highest scoring

comparator

comparator

• Biggest negative

- Lowest scoring
- Most improved
- Most declined
- negative behaviour Biggest positive difference from your
- Bullving Sexual harassment

Scorecard: emotional

effects of work

 Discrimination Violence and agaression

Inclusion

Scorecard:

- - Taking action
 - questions

Taking action

difference from your

Detailed results

Senior leadership

- Senior leadership questions
- Organisational
- climate
- Scorecard
- Organisational integrity

- Innovation Workgroup support
- Safe to speak up

- Collaboration • Safety climate

Scorecard

deliverv

• Quality service

Job and manager factors

Scorecard

- Scorecard
- Responsiveness

Public sector values

- Manager support Integrity • Impartiality
 - - Accountability

 Questions on topical issues including understanding the charter of human right

Topical questions

- and providing frank
- and impartial advice





People matter survey | results

- - 36

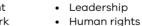
 Workload Learning and

Manager leadership

- development
- Meaninaful work

- Job enrichment

- Flexible working
- Respect



Taking action

What is this

This is how well staff feel their organisation takes action and makes improvements from your survey results.

Why this is important

If your organisation takes action as a result of survey results, your staff may feel their feedback is valuable.

How to read this

Under 'Your results', see results for each question in descending order by most aareed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

50% of your staff who did the survey agreed or strongly agreed with "I believe my organisation will make improvements based on the results of this year's survey'.

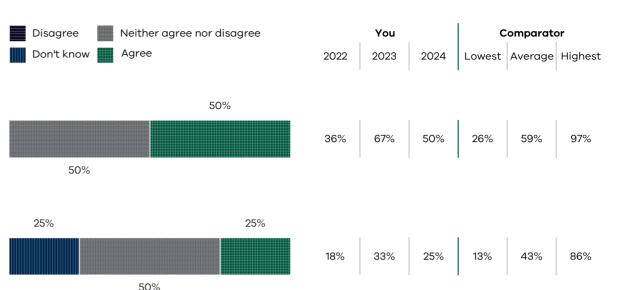
Survey question

Your results

Benchmark agree results

I believe my organisation will make improvements based on the results of this year's survey

My organisation has made improvements based on the survey results from last year







People matter survey

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate

- **People outcomes**
- Scorecard:
- engagement index Engagement
- Scorecard:
- satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress
- levels Work-related stress
- causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - difference from your
- Sexual harassment
- Discrimination Violence and agaression

Scorecard: emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullving

- Biggest positive
- comparator
- Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

Have your say

2024

Detailed results Senior leadership Workgroup climate Job and manager Public sector values **Topical questions** factors Senior leadership Scorecard Scorecard Scorecard Questions on topical questions • Quality service Manager leadership Responsiveness issues including deliverv Manager support understanding the Integrity • Impartiality Innovation Workload charter of human right Organisational and providing frank Workgroup support Learning and Accountability climate • Safe to speak up development Respect and impartial advice Job enrichment Leadership Scorecard Meaninaful work Human rights



38

People matter survey | results

- Organisational integrity
- Collaboration
- Safety climate

Flexible working





This is how supported staff feel by senior

Senior leadership

What is this

Senior leadership

leaders in their organisation and how well they believe senior leaders communicate.

Why this is important

Supportive senior leaders who communicate well mean staff may feel more connected to their work and organisation.

How to read this

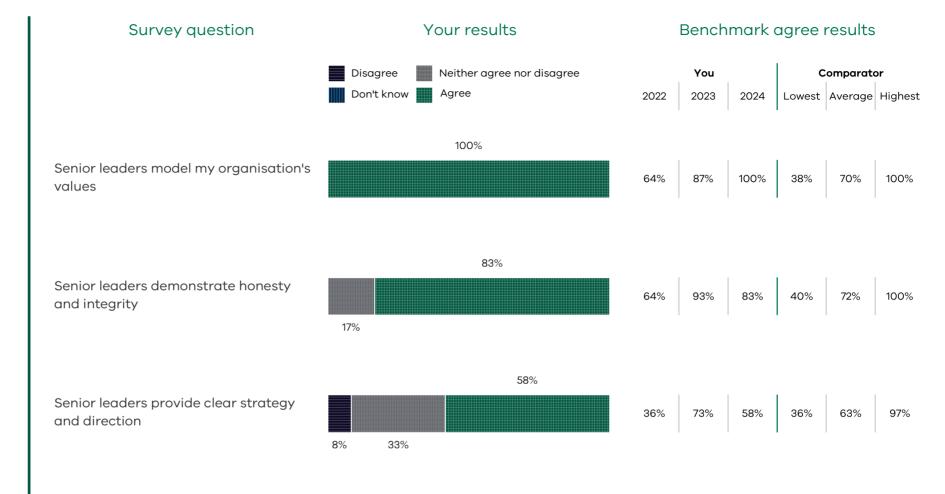
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'Senior leaders model my organisation's values'.





People matter survey

2024

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity

• Survey's theoretical framework

- Your comparator group
- Your response rate
- Engagement Scorecard: satisfaction, stress,

Scorecard:

intention to stay, inclusion

People outcomes

engagement index

- Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - Biggest positive difference from your
- Sexual harassment
- Discrimination Violence and agaression

Scorecard: emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullving

- comparator • Biggest negative
 - difference from your comparator

- **Taking action**
- Taking action
- questions

Detailed results

Senior leadership

 Senior leadership questions

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

 Scorecard • Quality service

Workgroup climate

- deliverv
- Innovation
- Workgroup support • Safe to speak up

- Scorecard
- Responsiveness

Public sector values

- Integrity Impartiality
- Accountability
- Respect
- Human rights
- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Topical questions





- Scorecard Manager leadership
 - Workload
 - Learning and

factors

- Job enrichment
- Meaninaful work
- Flexible working
- Manager support

Job and manager

- development

- Leadership





Scorecard

What is this

This scorecard provides overall results for each factor in the organisation climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about organisational climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

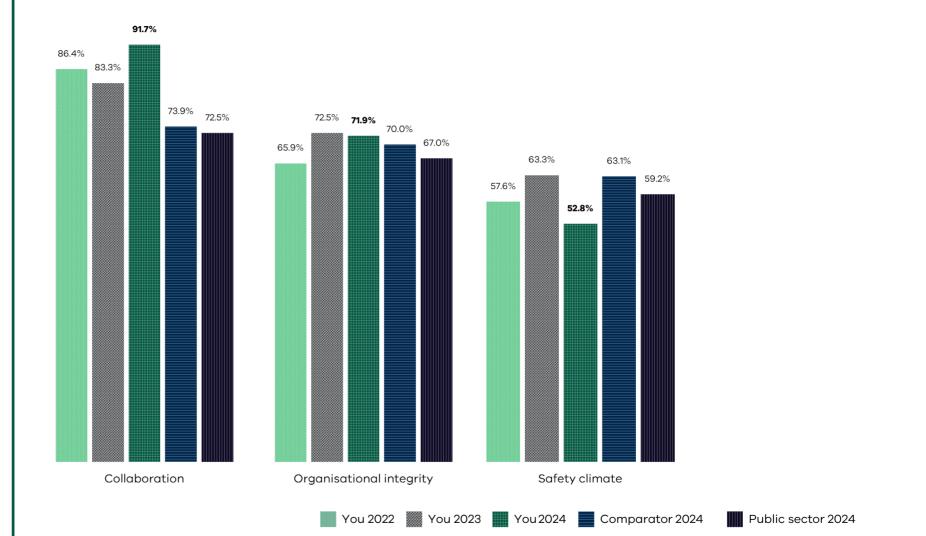
Example

In 2024:

• 91.7% of your staff who did the survey responded positively to questions about Collaboration.

Compared to:

• 73.9% of staff in your comparator group and 72.5% of staff across the public sector.







Organisational integrity 1 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

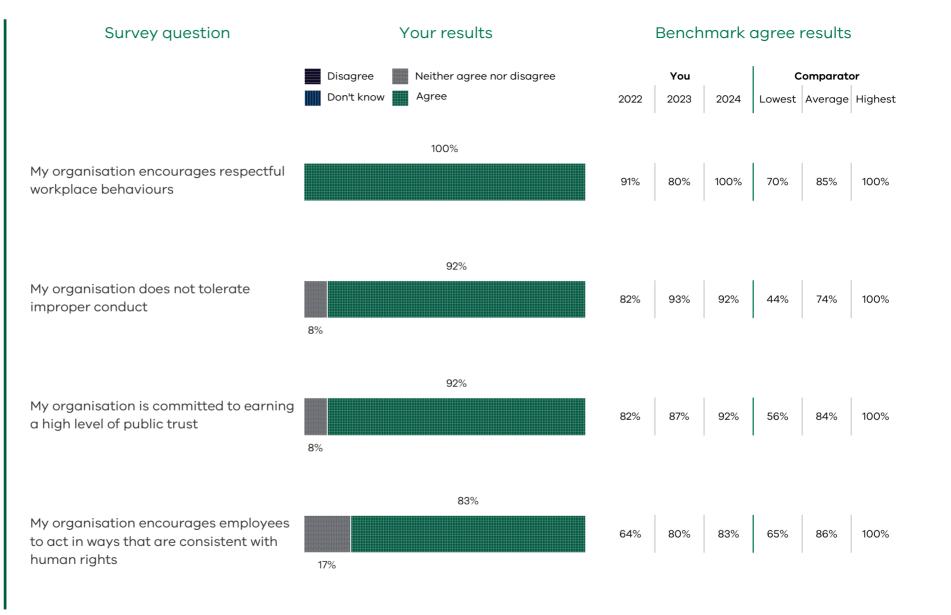
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My organisation encourages respectful workplace behaviours'.







Organisational integrity 2 of 2

What is this

This is how much trust staff have in your organisation's ability to operate, implement policy and deliver services for Victorians.

Why this is important

We need the community to have high trust in how we work and what we do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with "I believe the recruitment processes in my organisation are fair'.

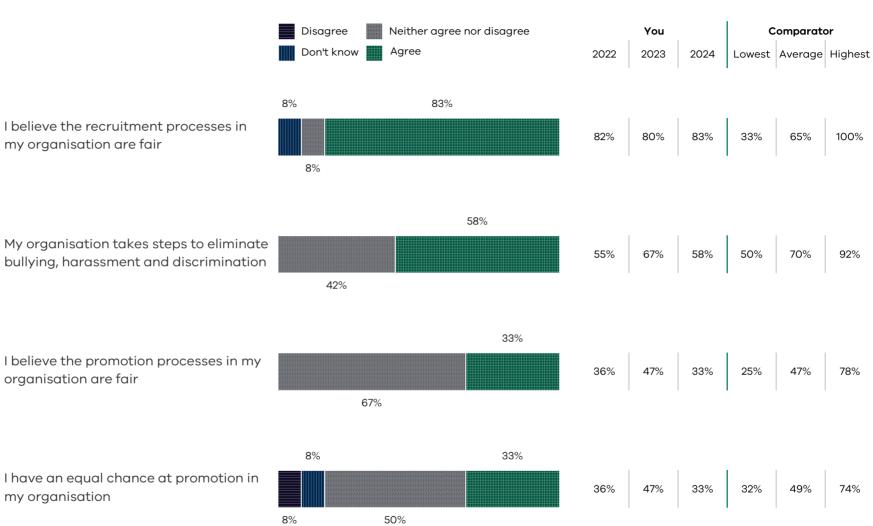
Survey question

organisation are fair

my organisation

Your results

Benchmark agree results







Collaboration

What is this

This shows how well the workgroups in your organisation work together and share information.

Why this is important

Improving these results can improve the cohesiveness of your organisation and allow for greater intra-organisational collaboration.

How to read this

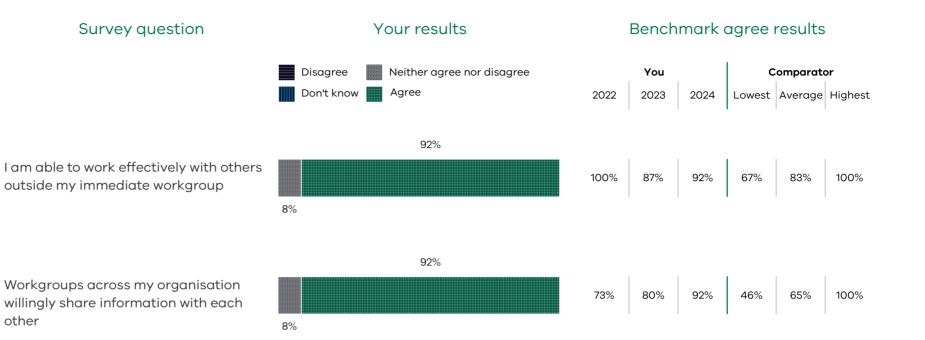
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'I am able to work effectively with others outside my immediate workgroup'.







Safety climate 1 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My organisation provides a physically safe work environment'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know Lowest Average Highest 2022 2023 2024 100% My organisation provides a physically 100% 91% 93% 76% 91% 100% safe work environment 67% Senior leaders consider the 67% 39% 64% 45% 67% 95% psychological health of employees to be as important as productivity 33% 8% 42% All levels of my organisation are involved 32% 42% 45% 47% 54% 89% in the prevention of stress 50% 42% Senior leaders show support for stress 67% 42% 35% 57% 64% 93% prevention through involvement and commitment 58%





Safety climate 2 of 2

What is this

This is how well staff feel your organisation supports safety at work.

Why this is important

A safe workplace is a key outcome of Leading the way and the Victorian public sector mental health and wellbeing charter.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

33% of your staff who did the survey agreed or strongly agreed with 'My organisation has effective procedures in place to support employees who may experience stress'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 33% In my workplace, there is good 33% 40% 55% 47% 59% 86% communication about psychological safety issues that affect me 67% 8% 33% My organisation has effective 33% 37% 45% 60% 54% 82%

50%

8%

procedures in place to support

employees who may experience stress







People matter survey

2024

Have your say

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate
- inclusion

 Satisfaction
 Work-related stress levels

Scorecard:

Scorecard:

Engagement

- Work-related stress causes
- Intention to stay

Key differences

Highest scoring

comparator

• Biggest negative

difference from your

- Scorecard: emotional Lowest scoring
 - Most improved
 - Most declinedBiggest positive
- negative behaviourBullying
- Sexual harassment

effects of work

DiscriminationViolence and

Inclusion

Scorecard:

Violence and difference from your aggression comparator

- Taking action
- Taking action
- questions

Detailed results

Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions
 Senior leadership questions Organisational 	 Scorecard Quality service delivery Innovation Workgroup support 	 Scorecard Manager leadership Manager support Workload Learning and 	 Scorecard Responsiveness Integrity Impartiality Accountability 	 Questions on topical issues including understanding the charter of human right and providing frank
 Scorecard Organisational integrity Collaboration Safety climate 	Safe to speak up	developmentJob enrichmentMeaningful workFlexible working	RespectLeadershipHuman rights	and impartial advice





Scorecard

What is this

This scorecard provides overall results for each factor in the workgroup climate part of the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about workgroup climate. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

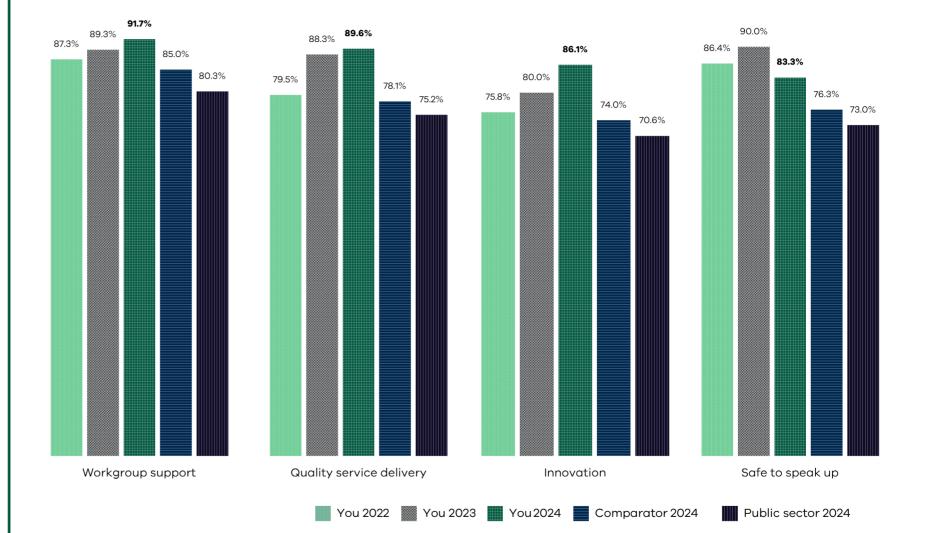
Example

In 2024:

• 91.7% of your staff who did the survey responded positively to questions about Workgroup support.

Compared to:

• 85.0% of staff in your comparator group and 80.3% of staff across the public sector.







People matter survey | results

What is this

services.

of Victorians.

accountabilities.

How to read this

agreed.

disagree.

Example

and services'.

Why this is important







Innovation

What is this

This is how well staff feel their workgroup innovates its operations.

Why this is important

Innovation can reduce costs, create public value and lead to higher quality services.

How to read this

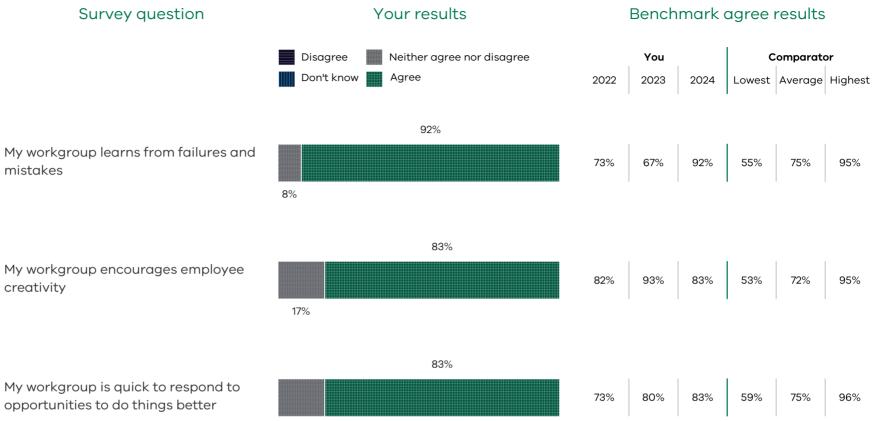
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My workgroup learns from failures and mistakes'.



17%







Workgroup support 1 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

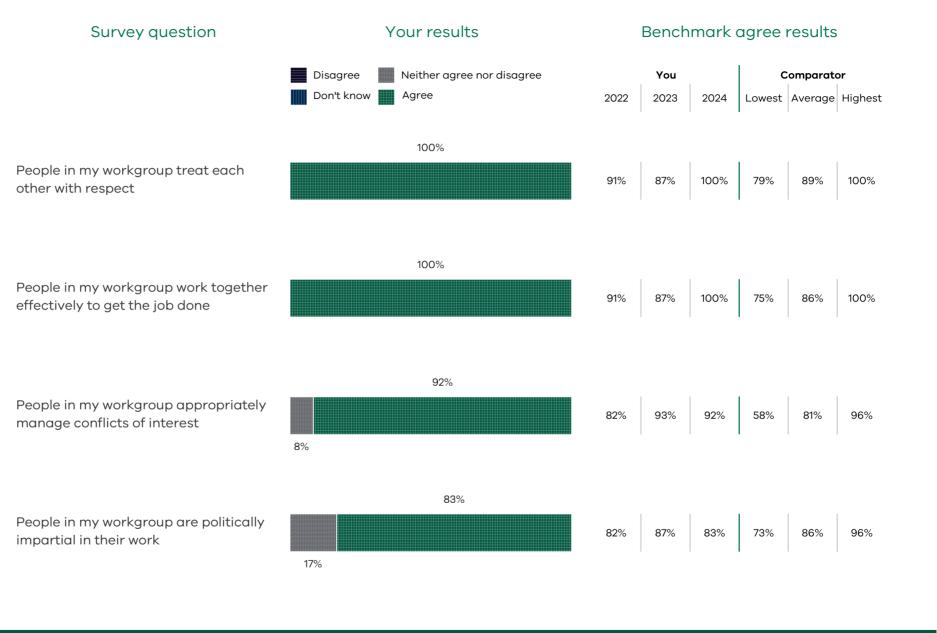
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup work together effectively to get the job done'.







Workgroup support 2 of 2

What is this

This is how well staff feel people work together and support each other in your organisation.

Why this is important

Collaboration can lead to higher team satisfaction, performance and effectiveness.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup are honest, open and transparent in their dealings'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest 83% People in my workgroup are honest, 91% 93% 83% 70% 100% 83% open and transparent in their dealings

8% 8%







People matter survey | results

Workgroup climate Safe to speak up

What is this

This is how freely and confidently staff feel they can talk about issues without fear of retribution.

Why this is important

Organisations with psychologically safe cultures empower staff to report negative behaviour and integrity issues.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

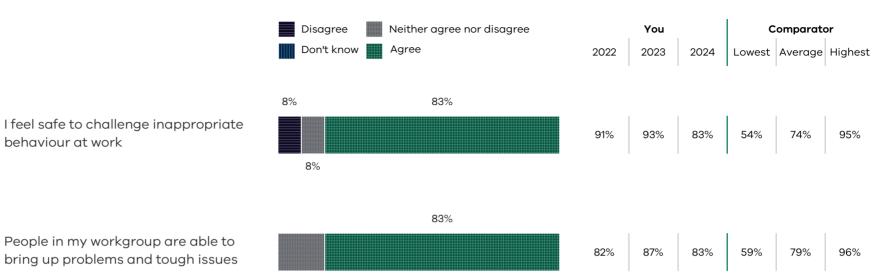
83% of your staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.

Survey question

behaviour at work

Your results

Benchmark agree results



17%





People matter survey

Overview

Result summary

People outcomes

engagement index

satisfaction, stress,

intention to stay,

Report overview

- About your report
- Privacy and anonymity
- Survey's theoretical framework
- Your comparator group
- Your response rate
- inclusion Satisfaction Work-related stress levels

Scorecard:

Scorecard:

Engagement

- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Scorecard: emotional Lowest scoring
 - Most improved
 - Most declined
 - Biggest positive difference from your
- Sexual harassment
- Discrimination Violence and aggression

effects of work

negative behaviour

Inclusion

Scorecard:

Bullying

- comparator
- Biggest negative
- difference from your comparator

- **Taking action**
- Taking action
- questions

Have your say

2024

Detailed results

Senior leadership	Workgroup climate	Job and manager factors	Public sector values	Topical questions
 Senior leadership questions 	ScorecardQuality service delivery	ScorecardManager leadershipManager support	ScorecardResponsivenessIntegrity	 Questions on topical issues including understanding the
Organisational climate	InnovationWorkgroup supportSafe to speak up	WorkloadLearning and development	ImpartialityAccountabilityRespect	charter of human right and providing frank and impartial advice
 Scorecard Organisational integrity Collaboration Safety climate 		Job enrichmentMeaningful workFlexible working	LeadershipHuman rights	

Victorian **Public Sector** Commission



${\bf Scorecard\,1\,of\,2}$

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

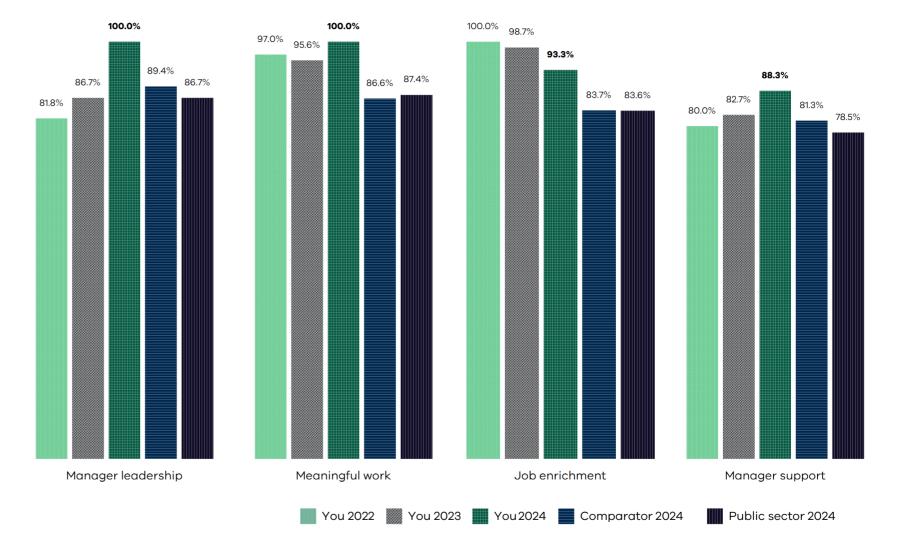
Example

In 2024:

• 100.0% of your staff who did the survey responded positively to questions about Manager leadership.

Compared to:

• 89.4% of staff in your comparator group and 86.7% of staff across the public sector.







Scorecard 2 of 2

What is this

This scorecard provides overall results for each job and manager factor in the survey's theoretical framework.

Why this is important

This page shows which factors are performing well and which factors you can look to improve.

How to read this

Each label represents a group of questions in the survey about job and manager factors.

Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

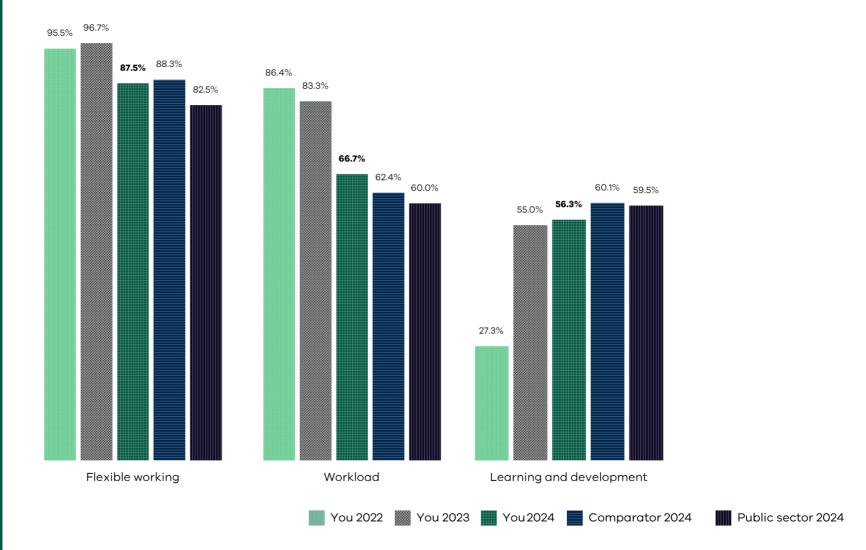
Example

In 2024:

• 87.5% of your staff who did the survey responded positively to questions about Flexible working.

Compared to:

• 88.3% of staff in your comparator group and 82.5% of staff across the public sector.







Manager leadership

What is this

This is how well staff perceive their direct managers lead.

Why this is important

Great managers can foster the right environment for staff engagement. They can act as role models for your organisation's strategy and values.

How to read this

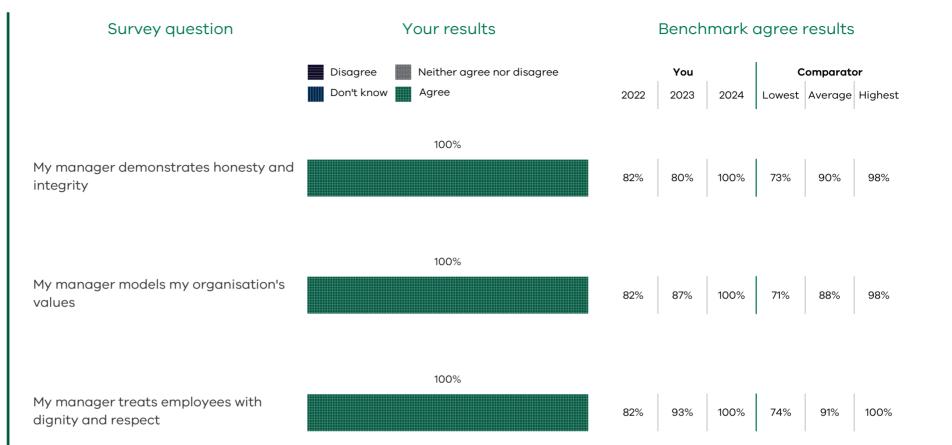
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager treats employees with dignity and respect'.







Manager support 1 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

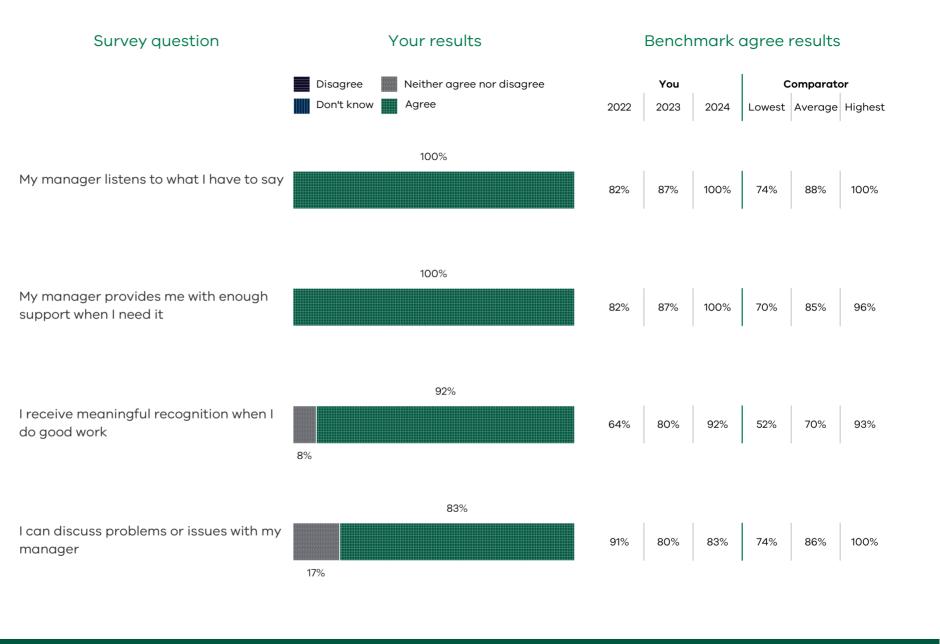
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager provides me with enough support when I need it'.





Manager support 2 of 2

What is this

This is how supported staff feel by their direct manager.

Why this is important

Supportive managers can give staff clarity, appreciation and positive feedback and coaching.

This can lead to higher satisfaction, performance and capacity to do work.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'My manager gives me feedback that helps me improve my performance'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2022 2023 2024 Lowest Average Highest 67% My manager gives me feedback that 67% 82% 80% 65% 93% 77% helps me improve my performance

8% 25%





Workload

What is this

This is how staff feel about workload and time pressure.

Why this is important

Workload and time pressure are the most prominent causes of work-related stress.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

67% of your staff who did the survey agreed or strongly agreed with 'The workload I have is appropriate for the job that I do'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disagree You Comparator Agree 2023 2022 2024 Lowest Average Highest 8% 67% I have enough time to do my job 67% 73% 73% 42% 61% 89% effectively 25% 8% 67% The workload I have is appropriate for 100% 93% 67% 40% 63% 89% the job that I do

25%







Learning and development

What is this

This is how well staff feel they can learn and grow in your organisation.

Why this is important

Good learning and career development can build engagement, efficiency and capability in organisations. It may also help staff retention.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with 'I am developing and learning in my role'.









Job enrichment 1 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

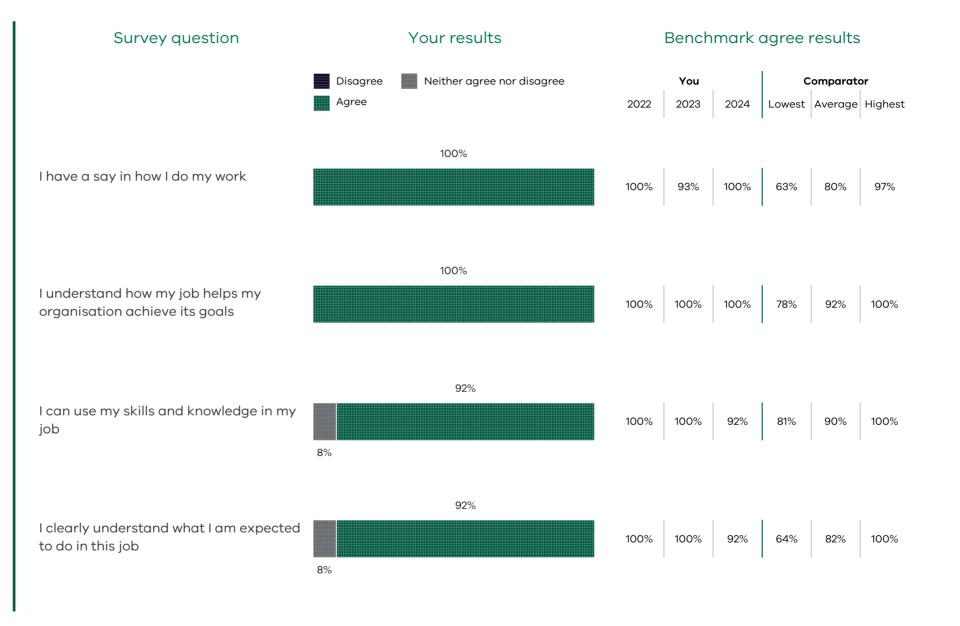
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.





Job enrichment 2 of 2

What is this

This is how staff feel about their autonomy at work and role clarity.

Why this is important

Job enrichment is one of the main drivers of employee engagement and workplace wellbeing.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

83% of your staff who did the survey agreed or strongly agreed with "I have the authority to do my job effectively".

Survey question	Your results		Benchmark agree results						
	Disagree Neither agree nor disagree	You			Comparator				
	Agree	2022	2023	2024	Lowest	Average	Highest		
	83%								
I have the authority to do my job effectively		100%	100%	83%	55%	74%	97%		

17%





Meaningful work

What is this

This is how staff feel about their contribution and how worthwhile their work is.

Why this is important

Staff who feel their work is meaningful can help achieve individual, team and organisational outcomes.

How to read this

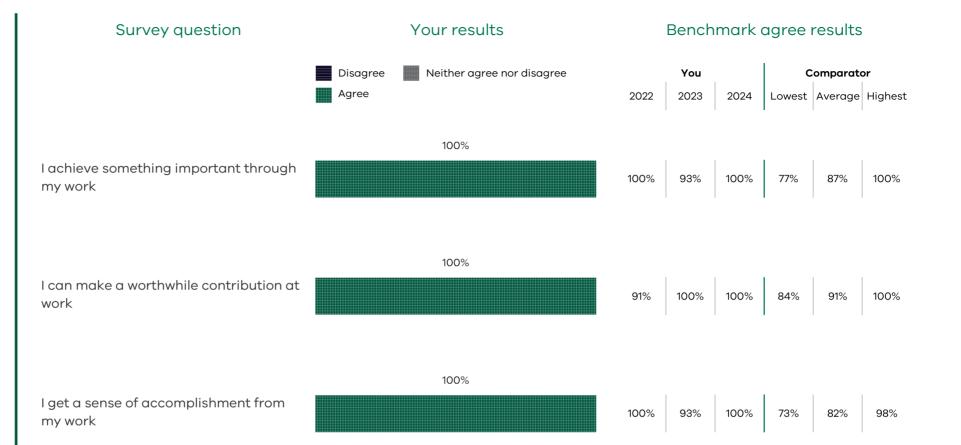
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'I can make a worthwhile contribution at work'.







64

People matter survey | results

Flexible working

What is this

This is how well your organisation supports staff to work flexibly.

Why this is important

Supporting flexible working can improve employee wellbeing.

How to read this

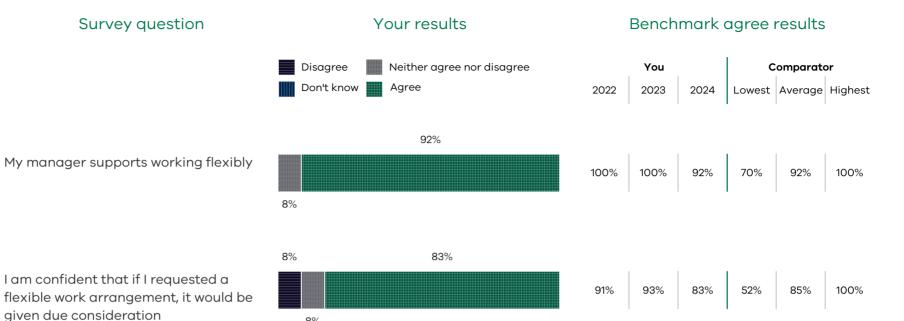
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My manager supports working flexibly'.



8%







People matter survey

2024

Have your say

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity

• Survey's theoretical framework

- Your comparator group
- Your response rate

- **People outcomes**
- Scorecard:
 - engagement index Engagement
- Scorecard:
 - satisfaction, stress, intention to stay,
- inclusion Satisfaction
- Work-related stress levels
- Work-related stress causes
- Intention to stay

Key differences

- Highest scoring
- Lowest scoring
- Most improved
 - Most declined
 - Biggest positive
- Sexual harassment
- Discrimination Violence and agaression

Scorecard: emotional

negative behaviour

effects of work

Inclusion

Scorecard:

Bullving

- difference from your
- comparator
- Biggest negative
 - difference from your comparator

Taking action

Taking action

questions

- **Detailed results**
 - Senior leadership questions

Senior leadership

Organisational

- climate
- Scorecard
- Organisational integrity
- Collaboration
- Safety climate

 Scorecard • Quality service deliverv

Workgroup climate

- Innovation
- Workgroup support
- Safe to speak up

factors Scorecard

Job and manager

- Scorecard
- Responsiveness
- Integrity

Public sector values

- Impartiality
- Accountability
- Human rights
- Questions on topical issues including understanding the charter of human right and providing frank and impartial advice

Topical questions







- development
- Job enrichment
- Meaninaful work
- Flexible working
- Manager leadership • Manager support
- Workload
- Learning and

- Leadership
- Respect



Scorecard 1 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

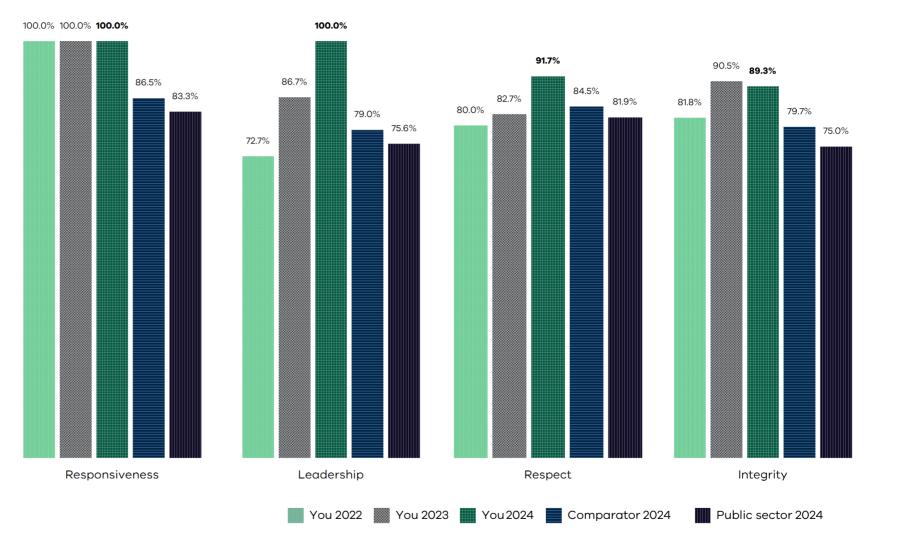
Example

In 2024:

• 100.0% of your staff who did the survey responded positively to questions about Leadership.

Compared to:

 79.0% of staff in your comparator group and 75.6% of staff across the public sector.







Scorecard 2 of 2

What is this

This is a set of 7 values that form the basis for the professional and ethical conduct of everyone who works in the public sector.

Why this is important

There's a strong link between workplace culture and how staff perceive their organisation lives the public sector values.

How to read this

Each label represents a group of questions in the survey about public sector values. Each result is the overall percentage of positive responses for your organisation, comparator and public sector.

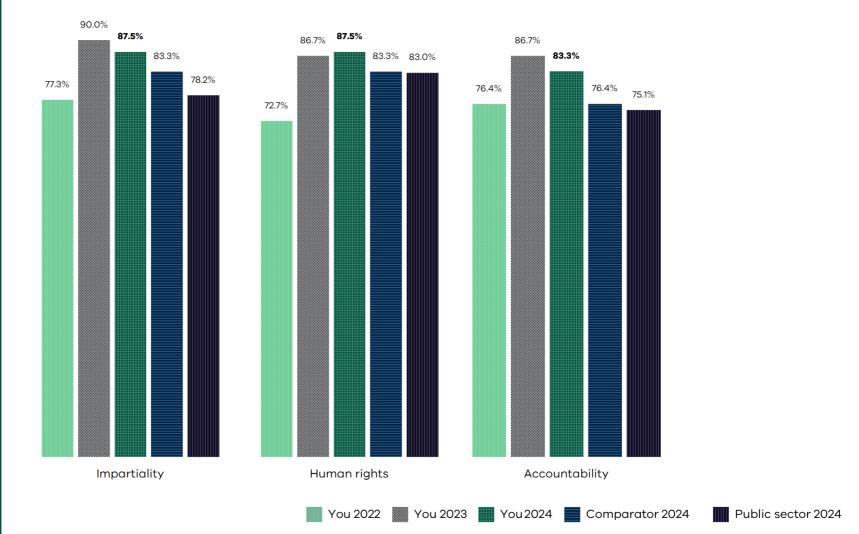
Example

In 2024:

• 87.5% of your staff who did the survey responded positively to questions about Human rights.

Compared to:

• 83.3% of staff in your comparator group and 83.0% of staff across the public sector.







Responsiveness

What is this

This is how responsive your staff feel they are to the community.

Why this is important

Staff need to feel they can adapt to the changing demands and circumstances of our clients and stakeholders.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My workgroup provides high quality advice and services'.

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest 100% My workgroup provides high quality 100% 100% 100% 100% 67% 86% advice and services







Integrity 1 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager demonstrates honesty and integrity'.







Integrity 2 of 2

What is this

Integrity is being honest and transparent, conducting ourselves properly and using our powers responsibly.

Why this is important

The Victorian community needs high trust in how everyone in the public sector works and what they do.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

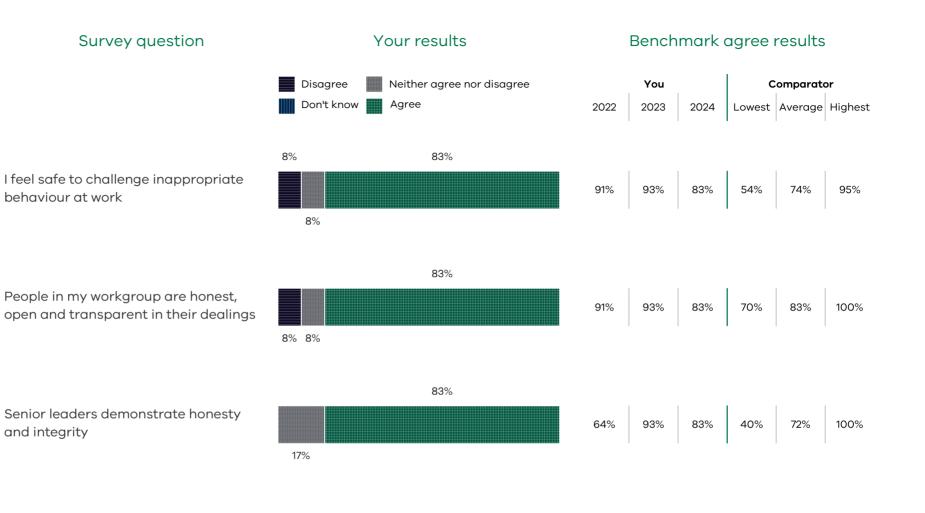
'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

and integrity

Example

83% of your staff who did the survey agreed or strongly agreed with 'I feel safe to challenge inappropriate behaviour at work'.









Impartiality

What is this

Impartiality is how your staff feel an organisation makes informed decisions and provides stable advice on merit, without bias, favouritism or self interest.

Why this is important

We all have an obligation to be impartial and make objective and fair decisions that are open to scrutiny.

How to read this

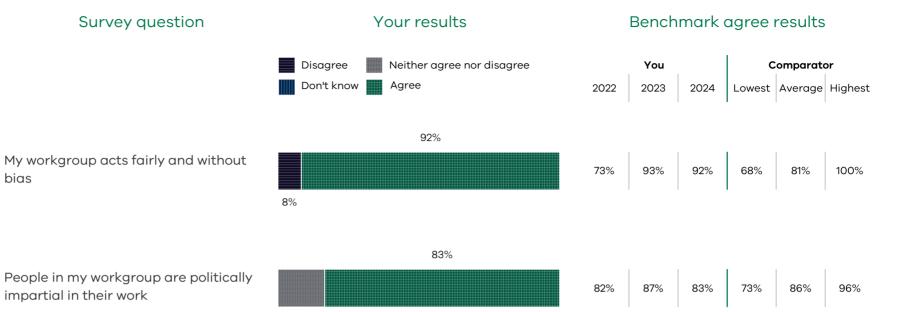
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'My workgroup acts fairly and without bias'.



17%





Accountability 1 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

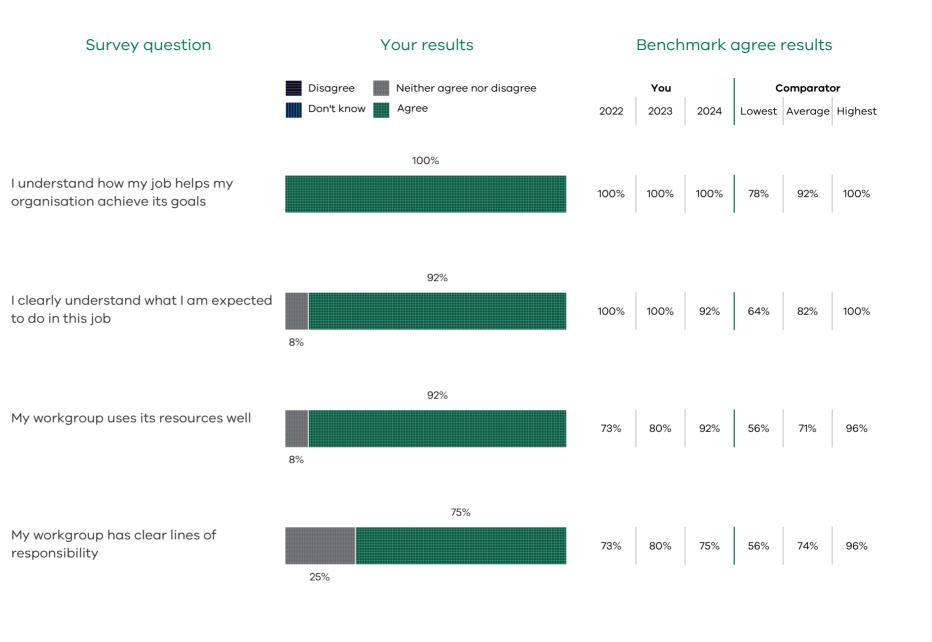
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'I understand how my job helps my organisation achieve its goals'.





Accountability 2 of 2

What is this

Accountability is if your staff feel they work to clear objectives in a transparent manner and can accept responsibility for decisions.

Why this is important

As we all make decisions on behalf of Victorians, we must be accountable in the resources we use.

How to read this

Under 'Your results' see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

58% of your staff who did the survey agreed or strongly agreed with 'Senior leaders provide clear strategy and direction'.

Survey question	Your results	Benchmark agree results					
	Disagree Neither agree nor disagree	Y o 2022 20	23 2024		Comparato Average		
	58%	I					
Senior leaders provide clear strategy and direction	8% 33%	36% 73	% 58%	36%	63%	97%	

8%







Respect 1 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

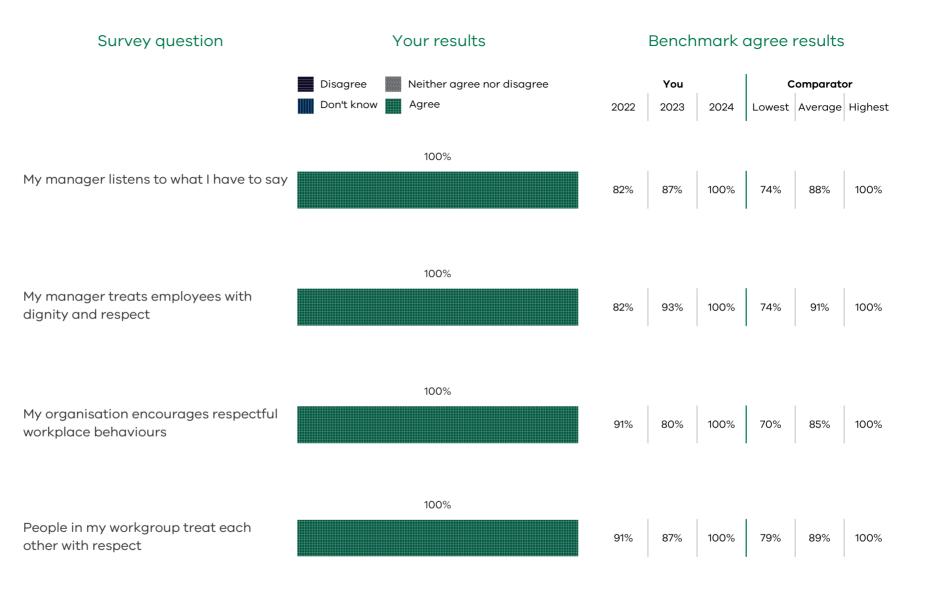
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'People in my workgroup treat each other with respect'.







People matter survey | results

Survey question Your results Benchmark agree results Neither agree nor disagree Disaaree You Comparator Agree Don't know 2023 2022 2024 Lowest Average Highest 58% My organisation takes steps to eliminate 58% 50% 55% 67% 92% 70% bullying, harassment and discrimination

42%

Public sector values

Respect 2 of 2

What is this

Respect is how your staff feel they're treated in the workplace and community.

Why this is important

All staff need to treat their colleagues and Victorians with respect.

How to read this

Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

58% of your staff who did the survey agreed or strongly agreed with 'My organisation takes steps to eliminate bullying, harassment and discrimination'.





Leadership

What is this

Leadership is how your staff feel an organisation implements and promotes the public sector values.

Why this is important

Good leadership plays a role in the development of workplace culture. It also gives Victorians confidence that staff in the public sector behave to a high standard.

How to read this

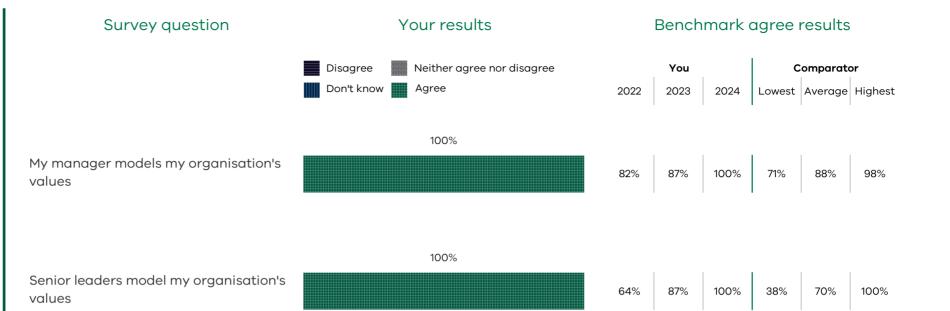
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

100% of your staff who did the survey agreed or strongly agreed with 'My manager models my organisation's values'.







Human rights is how your staff feel their

Human rights

What is this

Public sector values

organisation upholds basic human rights.

Why this is important

Using the Victorian Charter of Human Rights, organisations must consider human rights in how they work and act.

How to read this

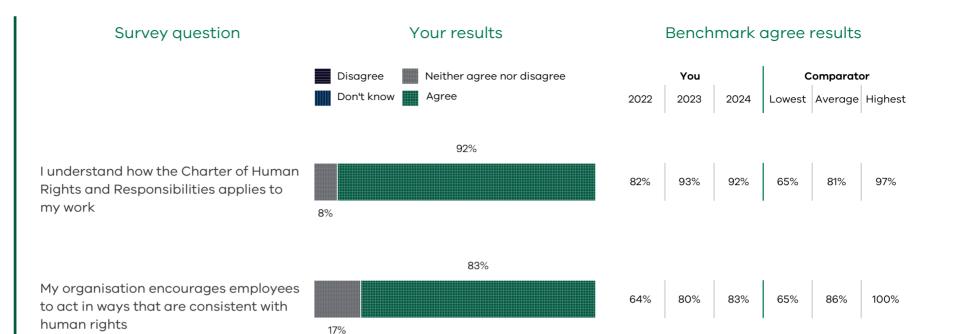
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

92% of your staff who did the survey agreed or strongly agreed with 'I understand how the Charter of Human Rights and Responsibilities applies to my work'.









People matter survey

Overview

Result summary

Report overview

- About your report
- Privacy and anonymity

• Survey's theoretical framework

- Your comparator group
- Your response rate
- Engagement Scorecard:

Scorecard:

satisfaction, stress, intention to stay,

People outcomes

engagement index

- Work-related stress levels
- causes
- Intention to stay

- **Key differences**
 - Highest scoring
- Lowest scoring Scorecard: emotional
 - Most improved
 - Most declined
 - difference from your
- Sexual harassment
- Discrimination Violence and agaression

effects of work

negative behaviour

Inclusion

Scorecard:

Bullving

- Biggest positive
- comparator
 - Biggest negative
 - difference from your comparator

Taking action

issues including

understanding the

and providing frank

and impartial advice

charter of human right

 Taking action questions

- **Detailed results Senior leadership** Workgroup climate Job and manager **Topical questions** Public sector values factors Senior leadership Scorecard Scorecard Scorecard Questions on topical questions • Quality service Manager leadership Responsiveness deliverv Manager support Integrity Innovation Workload Impartiality Organisational Workgroup support Learning and Accountability climate • Safe to speak up development Respect Job enrichment Leadership Scorecard Meaninaful work Human rights • Organisational Flexible working integrity Collaboration • Safety climate
- People matter survey | results





79

- inclusion Satisfaction
 - Work-related stress

Have your say

Topical questions Survey question Your results Benchmark agree results **Topical questions1 of 2** Disaaree Neither agree nor disagree You Comparator What is this Don't know Agree 2023 This is a group of survey questions that 2022 2024 Lowest Average Highest don't fit into our existing factor groups. Why this is important 100% Answers to these questions provide useful Lunderstand how the Code of Conduct information to help you understand your Not 100% 100% 79% 100% 92% for Victorian public sector employees asked employees. applies to my work How to read this Under 'Your results', see results for each question in descending order by most 83% 'Agree' combines responses for agree and I am proud to work in the public sector Not Not 83% 62% 82% 95% strongly agree and 'Disagree' combines asked asked responses for disagree and strongly 17% disagree. Under 'Benchmark results', compare your comparator groups overall, lowest and 83% highest scores with your own. My workgroup gives frank and impartial Example Not Not 83% 61% 96% 76% advice to our managers and leaders asked asked 100% of your staff who did the survey agreed or strongly agreed with " 17% understand how the Code of Conduct for Victorian public sector employees applies 8% 67% to my work'. I am confident that if I requested to go Not 87% 67% 28% 63% 95% on secondment to support urgent asked government work, it would be given due 25% consideration

agreed.



CTORIA

Victorian

Public Sector Commission

Topical questions

Frank and impartial advice to ministers

What is this

This is the percentage of employees that feel their workgroup gives frank and impartial advice to ministers.

Why this is important

Integrity is one of the public sector values. Providing frank and impartial advice to ministers is one way we demonstrate integrity.

How to read this

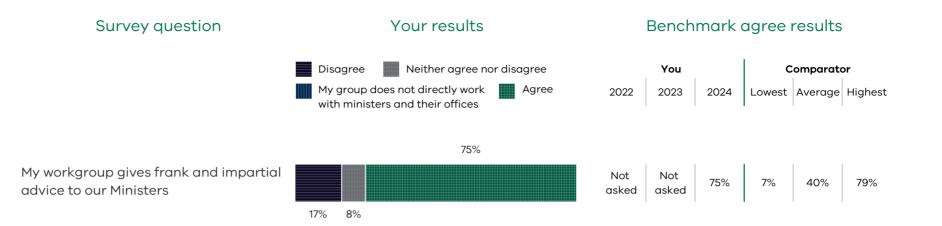
Under 'Your results', see results for each question in descending order by most agreed.

'Agree' combines responses for agree and strongly agree and 'Disagree' combines responses for disagree and strongly disagree.

Under 'Benchmark results', compare your comparator groups overall, lowest and highest scores with your own.

Example

75% of your staff who did the survey agreed or strongly agreed with 'My workgroup gives frank and impartial advice to our Ministers'.











Victorian Public Sector Commission



vpsc.vic.gov.au/peoplemattersurvey





People matter survey | results